POINTSHARP

Abrechnungszentrum Emmendingen

Contributing to the digitisation
of healthcare

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Onward to the digital future of the healthcare system

Abrechnungszentrum Emmendingen is a comprehensive service provider for health insurance billing and an expert for wider billing and data management. Every year, over 57 million transactions of more than 17 million members are processed. Abrechnungszentrum Emmendingen has set the goal for themselves of proactively shaping the constant changes in the healthcare system so as to ensure the satisfaction of their customers in the future.

On the way to digitisation, secure data transfer presented a challenge. Sending data encrypted is a mandatory requirement of Abrechnungszentrum Emmendingen. Emails, however, were not consistently encrypted which restricted the paths for digital transfer of data. Often when sending sensitive information other data carrying methods were used. This was expensive and time-consuming and introduced fresh risks. Additionally, certifying data protection management required higher compliance standards and controls.

A solution was necessary that not only made alternative data mediums obsolete, but also met strict compliance guidelines. SFTP was not an option as many partners did not consider it suitable and its introduction would have been very complex to manage.

A communication solution that combines security and ease of use

In its search for a communication solution, Abrechnungszentrum Emmendingen decided to put their trust in Cryptshare. Since 2011, data had been sent securely with the Web App and the API & Automation. For the decision in favour of Cryptshare in email crucial points were its simple operation integration to the company's own data centre, its high level of security and ease of use in day to day use.
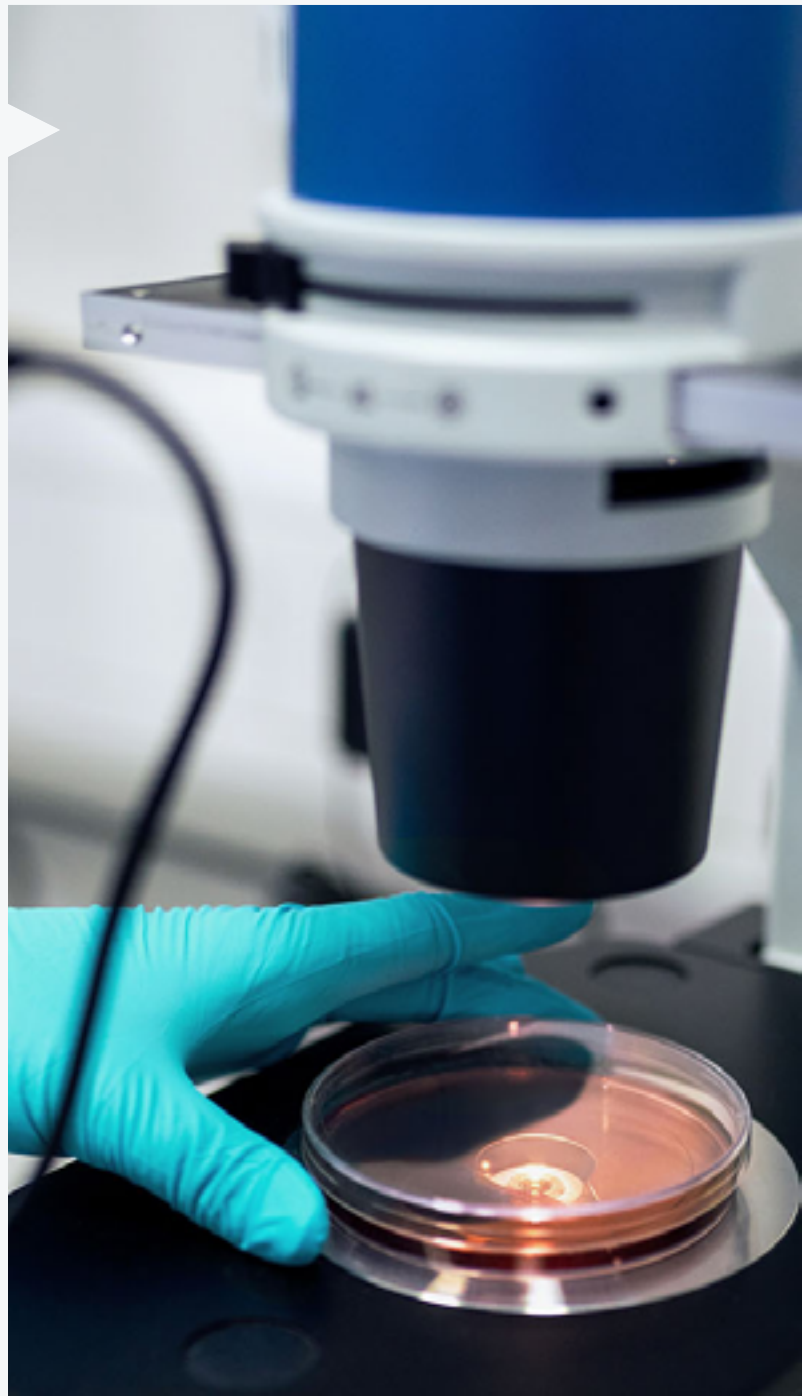
By using Cryptshare, Abrechnungszentrum Emmendingen is now able to manually and automatically send encrypted mass transfers of data. For example, invoices and prescriptions that contain personal data are sent to health insurance companies securely. Additionally, it is now possible to bi-directionally communicate with customers and partners. This way health insurance companies can also submit data via the Web App, even though they have not licensed Cryptshare themselves.

Thanks to Cryptshare, high IT compliance requirements can now be met and a valuable contribution to internal risk management has been made. Through saving time in sending data employees' efficiency has been increased and they can send files ad hoc when needed. With Cryptshare's intuitive user interface, employees also need very little training to use it and can focus on the core tasks of their job roles. Now, Abrechnungszentrum Emmendingen is well-equipped for the digital future of the healthcare system.

Pointsharp is a European cybersecurity company that enables organizations to secure data, identities and access in a user-friendly way. Because we believe easy to use security solutions lay the foundation for a modern digital workplace.

We deliver European made software and services that are made to support even the highest security and regulatory demands of large enterprise organizations and governmental institutions.

Our customers can be all around the world, often in markets requiring extra high levels of security, like the financial, governmental, industrial and defense sectors.

You can find our HQ in Stockholm, Sweden but we also have offices in Germany and the Netherlands.

Pointsharp — Security made easy

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